



posted on 03/17/2011 at 11:00 am

The intent of this letter is to provide you with an update on the effect of last week's tragedies in Japan. First and foremost, I am very pleased to announce that there do not appear to be any injuries to our personnel in the effected regions of Japan. We have just completed a thorough review of our factories and their supply lines in Japan. Although the majority of our products will continue to be available to our customers, we have been informed that certain part numbers have been negatively impacted. Please be advised that, due to damage sustained by our factories from last week's event, our Sales Administration department will be contacting your purchasing departments to advise them of which items and purchase orders are not expected to be available for customer shipments in the near future. Our team in Japan is already deeply engaged in the process to identify the time frame required to repair or re tool these products to facilitate future shipments to our customers and distributors. As I am sure you can appreciate, we expect it will be several weeks before we have completed the evaluation of each product and establish a target date for the resumption of manufacturing. Alternatively, if your requirements are urgent and you are able to secure your product from another supplier, please advise us accordingly and we will process the cancellation of your order.

Regards,

Karen Claybaugh  
National Distributor Sales Manager  
Hirose Electric USA